

Terms and Conditions

Last updated: June 2026

About these terms

Jules Mold trading as The Wide Life / Wolfe & Fox Photography Limited

Email: info@thewidelife.co.uk · Website: thewidelife.co.uk

These terms apply to all products, services and digital content purchased or accessed via thewidelife.co.uk.

Please read these Terms and Conditions carefully before purchasing a product, booking a service or applying for a programme. By making a purchase or booking, you agree to these terms. If you have any questions, contact info@thewidelife.co.uk before proceeding.

1. About The Wide Life

The Wide Life is operated by Jules Mold, trading as The Wide Life / Wolfe & Fox Photography Limited, registered in Scotland. The Wide Life offers:

- Digital guides — downloadable PDF products sold via the Wix store
- Online programmes — including The Becoming annual cohort and any future training sessions
- 1:1 coaching services — session-based coaching delivered via video call
- The Still Becoming Substack publication — available at stillbecomingwideningourstories.substack.com

These terms cover all of the above. Where a specific product or service has additional terms, those are noted within the relevant section.

2. Digital guides

Purchase and delivery

Digital guides are sold as PDF downloads via the Wix store. Upon successful payment you will receive an email with a download link. Downloads are available immediately after purchase.

Prices are displayed in GBP and are inclusive of any applicable VAT. Prices may change at any time; the price you pay is the price displayed at the time of purchase.

Right to cancel — digital downloads

Under the Consumer Contracts Regulations 2013, you have the right to cancel a digital purchase within 14 days of buying, unless you have already downloaded or started accessing the digital content. By completing your purchase and accessing the download, you acknowledge that you are waiving your right to cancel under the 14-day cooling-off period.

If you experience a technical problem with your download that prevents you accessing the content, contact info@thewidelife.co.uk within 14 days of purchase and I will resolve it or issue a refund.

Refunds

Because digital guides are delivered immediately as downloadable files, refunds are not offered once the content has been downloaded, except in the following circumstances:

- The file is corrupted or inaccessible and cannot be replaced
- You were charged twice for the same purchase
- The content is materially different from what was described at the time of purchase

To request a refund in any of the above circumstances, email info@thewidelife.co.uk within 14 days of purchase with your order details.

Licence and permitted use

When you purchase a digital guide, you are buying a personal, non-commercial licence to use the content for your own purposes. You may not:

- Share, reproduce or redistribute the guide to any third party
- Resell or sublicense the content
- Use the content for commercial training, teaching or group programmes without written permission
- Remove or alter any copyright notices within the guide

The content remains the intellectual property of Jules Mold. All rights are reserved.

3. Online programmes — The Becoming cohort

Applications and places

The Becoming is an annual cohort programme. Places are limited to twelve per cohort year. Submitting an application does not guarantee a place. Successful applicants will be notified by email and invited to confirm their place by paying a deposit or the first instalment.

Fees and payment

The programme fee for The Becoming 2026 cohort is £1,000 per year. This may be paid in full at the start of the programme or in monthly instalments of £83.33. Instalment plans are set up via the Wix payment platform or by arrangement.

The deposit (first instalment) is non-refundable. Subsequent instalments are non-refundable once the month to which they relate has begun.

Cancellation by you

If you need to withdraw from The Becoming cohort after your place has been confirmed:

- Before the programme begins — the deposit is non-refundable; any further payments already made will be refunded
- Within the first 30 days of the programme — 50% of the remaining programme fee will be refunded
- After 30 days — no further refunds are available for the remaining programme fee

In exceptional circumstances (serious illness, bereavement, or other significant life events), please contact info@thewidelife.co.uk to discuss your situation. I will consider each case individually and with compassion.

Cancellation by The Wide Life

In the unlikely event that The Becoming cohort cannot proceed as planned (for example, due to illness or circumstances beyond my control), I will contact all enrolled members as soon as possible. Where the programme cannot be rescheduled or an alternative offered, a pro-rata refund will be provided for the unused portion of the programme fee.

Programme content

The programme content, structure and schedule are as described on the website at the time of application. Minor adjustments to scheduling or content may be made where necessary — these will be communicated to cohort members in advance. The core programme structure and the number of sessions will not be materially reduced without equivalent compensation or refund.

Conduct

The Becoming is a small, trust-based group. All members are expected to treat each other and the facilitator with respect. I reserve the right to remove any member from the programme whose conduct is harmful, abusive or disruptive to other members, with a pro-rata refund of any fees paid for sessions not yet received.

4. 1:1 coaching

Booking and payment

Coaching sessions are booked and paid for via the Wix booking system or by direct arrangement. Payment is required before the session takes place unless otherwise agreed.

Cancellation policy

If you need to cancel or reschedule a coaching session, please give at least 48 hours' notice. Cancellations with more than 48 hours' notice will be rescheduled at no charge. Cancellations with less than 48 hours' notice, or no-shows, will be charged in full.

If I need to cancel a session for any reason, I will contact you as soon as possible and offer a rescheduled session or a full refund of the session fee.

Nature of coaching

Coaching is not therapy, counselling or medical advice. It is a structured, forward-looking conversation designed to help you clarify goals, identify obstacles and take action. If during our work together it becomes apparent that therapeutic or medical support would be more appropriate, I will say so and point you toward appropriate resources.

I am not a licensed therapist, psychologist or medical professional. Coaching should not be used as a substitute for professional mental health or medical care.

5. Intellectual property

All content on thewidelife.co.uk — including text, images, guides, programme materials and course content — is the intellectual property of Jules Mold unless otherwise stated. You may not reproduce, copy, distribute or create derivative works from any content on this site without written permission.

The Still Becoming publication, essays and the brand name The Wide Life are the property of Jules Mold. Use of these names or content without permission is not permitted.

6. Liability

The Wide Life takes care to ensure that all information on this website and within products and services is accurate and up to date. However, I cannot accept liability for any loss or damage arising from:

- Errors or omissions in the content of digital products
- Technical problems with downloads or the website that are outside my reasonable control
- Actions taken or decisions made by you based on content from this site, products or coaching sessions
- Any indirect, consequential or incidental loss

Nothing in these terms limits or excludes liability for death or personal injury caused by negligence, fraud or any other liability that cannot be excluded by law.

My total liability to you in connection with any purchase or service will not exceed the amount you paid for that specific product or service.

7. Consumer rights

These terms do not affect your statutory rights as a consumer under UK law, including your rights under the Consumer Rights Act 2015 and the Consumer Contracts Regulations 2013.

If a digital product is faulty or not as described, you have the right to a repair, replacement or refund under the Consumer Rights Act 2015. Please contact info@thewidelife.co.uk in the first instance.

8. Privacy

How I collect and use your personal data is set out in the Privacy Policy at thewidelife.co.uk/privacy-policy. By purchasing a product or booking a service, you confirm that you have read and understood the Privacy Policy.

9. Governing law

These terms are governed by the law of England and Wales. Any dispute arising from these terms or your use of The Wide Life website or services will be subject to the exclusive jurisdiction of the courts of England and Wales, unless you are based in Scotland or Northern Ireland, in which case Scottish or Northern Irish law and courts may apply as appropriate.

10. Changes to these terms

I reserve the right to update these Terms and Conditions at any time. The most current version will always be available at thewidelife.co.uk/terms. Changes will not affect any purchase or booking already made before the updated terms are published.

11. Contact and complaints

If you have a question, concern or complaint about any product, service or these terms, please contact me in the first instance:

Contact details

Jules Mold — The Wide Life

Email: info@thewidelife.co.uk

Website: thewidelife.co.uk

Response time: within 5 working days.

I take complaints seriously and will do my best to resolve any issues promptly and fairly. If you are not satisfied with my response, you may refer the matter to an appropriate alternative dispute resolution (ADR) body or the courts.

These terms were written for The Wide Life / Jules Mold and reflect the specific products and services offered. They comply with UK consumer law as of June 2026. They are not a substitute for legal advice. If you have specific legal questions, please consult a qualified solicitor.